

Concentra Employee Medical Clinic

Glossary of Terms

Employee Eligibility: Current eligibility includes active employment with Denton ISD, spouse of active employees, and dependent children up to the age of 26 years old in accordance with current IRS rules regulating the Affordable Care Act. A weekly electronic data interchange (EDI) file is provided to Concentra with updated employee eligibility. Employees who choose to enroll in one of the HMO medical plans during open enrollment will not be charged for clinic visits. Employees who choose a High-Deductible medical plan are charged a fee of \$10.00 per exam visit. Employees who choose not to participate in Denton ISD-sponsored medical plans pay a \$30.00 fee for exam visits.

Employer Services: Employer Services include pre-employment physical testing. Random Drug testing is required by the Department of Transportation and Human Resources support. Denton ISD currently requires a pre-employment test for Transportation employees (drivers and bus aids) and Safety and Security Officials (SS Officers). This population is over 300+ Denton ISD staff.

EPIC (Electronic Health Record): Essential to the expansion of Concentra's onsite health services is a significant investment in the electronic health record (EHR) EPIC, a leading technology platform with built-in population health reporting. For the advanced primary care onsite model, the utilization of Epic will enhance the great care for which Concentra Onsite Health is known.

"Epic is the health care industry's leading electronic health record and provides crucial value-based reporting measurements to demonstrate program success," said Latha Brubaker, MD, senior vice president of medical operations, Concentra Onsite Health. "The capabilities of Epic combined with our structured approach and high standard of care demonstrate Concentra's vibrant and forward-looking commitment to meeting the evolving needs of employers. We are confident Concentra will become a leader in the provision of this service."

Medical Assistant: Trained to perform various front desk and clinical duties under the supervision of a physician or other licensed health care professionals.

Medical Doctor: Medical Doctors spend most of their time clinically treating patients; the remaining time is focused on quality improvements and building the center's business with the Center Leadership Team. This role offers an opportunity for physicians to blend their love of patient care with their management skills, working for the leader in the workplace health industry.

Nurse Practitioner: Under the direction of the Supervising Physician or Director of Medical Operations to implement the location's medical policies, procedures, and programs, ensuring the delivery of efficient, responsible, and accountable healthcare of the highest quality to patients, in accordance with Concentra's Best in Class practice.

Occupational Health (Workers Compensation): Occupational health is a field of health care made up of multiple disciplines dedicated to the well-being and safety of employees in the workplace. It has a strong focus on injury prevention and employee education. Occupational health services include employee wellness, pre-placement testing, ergonomics, occupational therapy, occupational medicine, and more.

Concentra Employee Medical Clinic

OccuSource: Concentra Medical Centers' proprietary software for the collection, maintenance, and analysis of patient information within the Occupational Health department.

Primary Care: Concentra's approach to advanced primary care supports employers in their efforts to establish and sustain a culture of health and wellness among their employee population, with onsite health and telemedicine.

By adding advanced primary care to Concentra's onsite health services, the company aims to provide employers with greater access to well-coordinated, "whole person care" delivered by a multidisciplinary care team. In addition, Concentra believes this service offering will enable onsite clinical teams to ramp up their efforts to help companies foster workplace health cultures built on proactive employee engagement and improved health outcomes.

Tele-Medicine or Phone Encounters: Concentra medical staff may offer a telephone option when medically appropriate to meet with an employee for Occupational Health or with an established patient for Primary and Urgent Care.

Urgent Care: Urgent care is a category of walk-in care in a dedicated medical facility outside of a traditional emergency room. Urgent care centers primarily treat injuries or illnesses that can't wait for your regular physician but aren't serious enough for the Emergency Room. Urgent care centers can treat routine injuries and illnesses such as the flu, perform physical exams, and more. Urgent care center wait times are often much shorter than Emergency Rooms and traditionally cost much less.