

LJSD Board of Trustees

Technology Report - June 17, 2026

Help Desk support requests:

- For May 2026, we have;
 - 230 total support requests from around the District
 - 210 resolved and closed
 - 20 are still in progress or yet to get verification back from the submitter that the issue is resolved

Some projects recently completed or in progress:

- 3 teacher projectors were swapped out that failed, and 4 projector bulbs were replaced in other projectors.
- Took down all projectors from JBE and half from LMS for the HVAC construction happening in classrooms this summer.
- Supporting Summer School at LHS with technology needs on-site and setup in our Student Information System.
- Just received the 400ish new Chromebooks, and we are in the process of putting them in our inventory system and deploying them to the schools to replace outdated devices.

Some upcoming projects:

- 6 Vape Detectors to install in LMS bathrooms. Exact timeline TBD due to construction at LMS, but before school starts in the fall.
- Replace some small monitors that teachers have in the buildings with new, larger ones. ETA early August.
- One security camera to place on JBE that points towards the DO, and two to put in at the District Office.
- Handle as many teacher requests for desk moves as electrical and network wiring allow.

Notes or misc updates:

- Technology is slightly impacted by the construction at LMS, but we are working around most obstructions. We are supposed to get a backup generator for our server room installed in the process.

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