



AGENDA ITEM SUMMARY

Agenda Item:

RFP# 25032 Computer & Device Repair Services

Person Submitting Item:

Kent Corser

Background and Summary:

Year 2 of a 3 year RFP for repair services:
\$450,000 Est. - Techcycle Solutions LLC
\$450,000 Est. - Synetic Technologies

Budget Source:

Capital Outlay

Strategic Plan Alignment:

Advancing Academic Excellence & Exceptional Student Experiences

Recommendation:

Approve



PURCHASING UNIVERSAL REQUEST

BLUE VALLEY SCHOOL DISTRICT #229

Department/Bldg.:	ITS	Requested By:	Kent Corser
Purpose: (please explain in detail why we need the items or services requested)			
Year 2 of 3 RFP# 25032 - Computer & Device Repair Services RFP Techcycle Solutions LLC- \$450,000 Estimated Synetic Technologies - \$450,000 Estimated			
Fund:	Capital Outlay	Account Number:	34802
Funding Year:	2026/2027	Location(s) items or services are for:	District wide
Does this use Bond Funds? (if yes, see below)		No	
<input type="checkbox"/> This request includes extended warranty, service or maintenance. Please complete the <u>Bond Warranty Agreement Form on page 2</u>		<input type="checkbox"/> This request includes training or consultation. Please complete <u>Bond Consultant Services Form on Page 3</u>	

Check all that apply to this Purchase:

- | | |
|------------------------------------------------------------------------------|------------------------------------------------------------------------------------|
| <input type="checkbox"/> This is a New Contract | <input type="checkbox"/> This is a New Bid/RFP |
| <input type="checkbox"/> This is a Renewal Contract | <input checked="" type="checkbox"/> This is a Purchase from Bid/RFP # <u>25032</u> |
| <input type="checkbox"/> This is a Curriculum purchase | <input type="checkbox"/> This Purchase requires BOE Signatures |
| <input type="checkbox"/> This can be purchased off of _____ Contract # _____ | |

Begin Date: 7/1/2026	End Date: 6/30/2027
Company: Techcycle Solutions/Synetic Technologies	Street Address:
Contact Name: Sam Walker/Josh Cowan	City:
Telephone:	State:
Email:	Zip Code:
Cost: \$ 900,000.00 Estimated	
Prior Year Cost: \$800,000.00 Estimated	
Terms: (Annual, Multi-Year, One-Time): Multi-Year	

Month:(board meeting) June 2026 **Budget Administrator** Kent Corser **Date** 6/2/2026

25032 Computer and Device Repair Services RFP

Phase I - Evaluation and Shortlisting	POINTS POSSIBLE	Synetic Technologies		Techcycle Solutions	
Section III - Insurance Certificates/Audited Financials	5	4	points	5	points
Section VI - Q&A, Vendor Qualifications	5	5	points	5	points
Section VI - Q&A, References	5	5	points	5	points
Section VI - Q&A, Flexibility, Timeliness, & Resources	20	18	points	17	points
Section VI - Q&A, Additional Cost Considerations	5	5	points	5	points
Section VI - Q&A, Value Added	15	13	points	14	points
Pricing - Scenarios 1-6	30	26	points	29	points
Section XI.3 - Review Additional Service Considerations	5	5	points	5	points
Section XI - Deviations	5	5	points	0	points
Overall Proposal (Quality of content, organized, complete, professional)	5	4	points	3	points
GRAND TOTAL Evaluation and Shortlisting SCORING:	105	90	Points	88	Points
PHASE II INTERVIEW SCORING - Optional	POINTS POSSIBLE				
Phase I Total Scoring:	105	90	Points	88	Points
Proposer Clarifications	50	50	Points	50	Points
Adendum #2 - Scenarios 1-4		18	Points	20	Points
GRAND TOTAL PHASE I & II SCORING:	155	158	Points	158	Points

Pricing Addendum					
		Synetic Technologies		Techcycle Solutions	
Scenario #1 - Acer Spin 512 Power Button Replacement	2	\$0.00	\$0.00	\$0.00	\$0.00
Scenario #1 - Dell Mobile Precision 3490 Hinge Repair	3	\$0.00	\$0.00	\$0.00	\$0.00
Scenario #1 - iPad 11th Generation A16 Touchscreen replacement	4	\$0.00	\$0.00	\$0.00	\$0.00
Scenario #1 - Labor to repair all devices	1	\$0.00	\$0.00	\$0.00	\$0.00
Total Price Scenario #1			\$0.00		\$0.00
Points Possible	5		5.00		5.00
		Synetic Technologies		Techcycle Solutions	
Scenario #2 - Acer Spin 512 Hinge Replacement	1	\$0.00	\$0.00	\$0.00	\$0.00
Scenario #2 - Dell Mobile Precision Trackpad Repair	4	\$0.00	\$0.00	\$0.00	\$0.00
Scenario #2 - iPad 11th Generation A16 Front Glass/Digitizer & LCD replacement	6	\$0.00	\$0.00	\$0.00	\$0.00
Scenario #2 - Labor to repair all devices	1	\$0.00	\$0.00	\$0.00	\$0.00
Total Price Scenario #2			\$0.00		\$0.00
Points Possible	5		5.00		5.00
		Synetic Technologies		Techcycle Solutions	
Scenario #3 - MacBook Air Battery Replacement	2	\$0.00	\$0.00	\$0.00	\$0.00
Scenario #3 - iPad 11th Generation A16 Front Glass/Digitizer & LCD replacement	4	\$0.00	\$0.00	\$0.00	\$0.00
Scenario #3 - MacBook Air Thermal Sensor issue, motherboard replacement	1	\$0.00	\$0.00	\$0.00	\$0.00
Scenario #3 - Labor to repair all devices	1	\$0.00	\$0.00	\$0.00	\$0.00
Total Price Scenario #3			\$0.00		\$0.00
Points Possible	5		5.00		5.00
		Synetic Technologies		Techcycle Solutions	
Scenario #4 - Acer Spin 512 Motherboard Repair	2	\$324.00	\$648.00	\$125.10	\$250.20
Scenario #4 - Dell 5190 Back Cover Replacement	4	\$49.00	\$196.00	\$116.10	\$464.40
Scenario #4 - MacBook Air Battery Replacement	9	\$74.00	\$666.00	\$129.10	\$1,161.90
Scenario #4 - Labor to repair all devices	1	\$1,125.00	\$1,125.00	\$0.00	\$0.00
Total Price Scenario #4			\$2,635.00		\$1,876.50
Points Possible	5		3.56		5.00
		Synetic Technologies		Techcycle Solutions	
Scenario #5 - Acer Spin 512 Motherboard Repair	2	\$324.00	\$648.00	\$125.10	\$250.20
Scenario #5 - Dell 3490 Headphone Jack Replacement	4	\$29.00	\$116.00	\$80.10	\$320.40
Scenario #5 - Dell 3490 Palmrest replacement	2	\$99.00	\$198.00	\$152.10	\$304.20
Scenario #5 - Labor to repair all devices	1	\$750.00	\$750.00	\$0.00	\$0.00
Total Price Scenario #5			\$1,712.00		\$874.80
Points Possible	5		2.55		5.00
		Synetic Technologies		Techcycle Solutions	
Scenario #6 - Dell 3490 Bottom Cover replaced	3	\$29.00	\$87.00	\$98.10	\$294.30
Scenario #6 - Dell 3490 Palmrest replacement	4	\$99.00	\$396.00	\$152.10	\$608.40
Scenario #6 - MacBook Air Charging Port repair	9	\$9.00	\$81.00	\$89.10	\$801.90
Scenario #6 - Labor to repair all devices	1	\$700.00	\$700.00	\$0.00	\$0.00
Total Price Scenario #6			\$1,264.00		\$1,704.60
Points Possible	5		5.00		3.71

MOST COMMON SERVICES RATES	Points Possible	Synetic Technologies, Inc.	Techcycle Solutions	Synetic Technologies, Inc.	Techcycle Solutions
		Unit Pricing	Unit Pricing	Points	Points
Power Button Repair or Replacement	1.25	\$ 129.0000	\$ 62.1000	0.60	1.25
Bottom Cover Repair or Replacement	1.25	\$ 99.0000	\$ 71.1000	0.90	1.25
Standard Internal Component Repair or Replacement	1.25	\$ 34.0000	\$ 62.1000	1.25	0.68
Touchscreen Repair or Replacement	1.25	\$ 349.0000	\$ 299.7000	1.07	1.25
Hinge Repair or Replacement	1.25	\$ 349.0000	\$ 71.1000	0.25	1.25
Motherboard Repair or Replacement	1.25	\$ 539.0000	\$ 125.1000	0.29	1.25
LCD Back Cover Repair or Replacement	1.25	\$ 349.0000	\$ 89.1000	0.32	1.25
Battery Replacement	1.25	\$ 149.0000	\$ 107.1000	0.90	1.25
Headphone Jack Repair or Replacement	1.25	\$ 25.0000	\$ 62.1000	1.25	0.50
Palmrest/Keyboard Repair or Replacement	1.25	\$ 299.0000	\$ 89.1000	0.37	1.25
Trackpad Repair or Replacement	1.25	\$ 159.0000	\$ 62.1000	0.49	1.25
Whiteglove/Deployment Services (per unit/device pricing) - services listed in #17 under service agreement	1.25	\$ 10.0000	\$44.10 (Labor)	1.25	#VALUE!
	15			8.95	#VALUE!

MAXIMUM ANNUAL RATE INCREASE	Points Possible	Synetic Technologies, Inc.	Techcycle Solutions	Synetic Technologies, Inc.	Techcycle Solutions
		% Increase	% Increase	Points	Points
Percentage (%)	5	0.00%	10.00%	5.00	0.50

ADDENDUM #2 - PRICING SCENARIOS - WHITEGLOVE SERVICES	Points Possible	Synetic Technologies, Inc.				Techcycle Solutions			
		# of Units	Per Device Unit Cost	Extended Cost (# of Units X Per Device Unit Cost)	Points	# of Units	Per Device Unit Cost	Extended Cost (# of Units X Per Device Unit Cost)	Points
Scenario #1	5	2,000	\$12.00	\$24,000.00	4.17	2,000	\$10.00	\$20,000.00	5.00
Scenario #2	5	15,000	\$12.00	\$180,000.00	3.75	15,000	\$9.00	\$135,000.00	5.00
Scenario #3	5	2,000	\$12.00	\$24,000.00	5.00	2,000	\$12.00	\$24,000.00	5.00
Scenario #4	5	15,000	\$12.00	\$180,000.00	4.58	15,000	\$11.00	\$165,000.00	5.00