

## Stephanie Fisher

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**From:** Clayton Hufford  
**Sent:** Tuesday, October 13, 2026 11:38 AM  
**To:** Stephanie Fisher  
**Cc:** Megan Frye  
**Subject:** Re: Mower options  
**Attachments:** Small engine specialist diesel warranty.pdf

Stephanie,

We chose the Small Engine Specialist mower for four main reasons:

- **Diesel engine.** Diesel engines last longer, so we expect to get more years out of each mower.
- **Warranty.** Exmark offers a longer warranty of 5 years or 2,000 hours.
- **Bagging attachment.** Exmark was the only brand with a bagging attachment, so we can collect leaves and grass clippings for our compost pile.
- **Customer service.** Scott has seen service from AKRS decline. Repairs on equipment under warranty have often multiple weeks, they haven't explained clearly what was wrong or what they fixed, and several times the same problem came back within one to two weeks of service. We have experienced better service from Small Engine Specialist when we have had questions or taken some of our current equipment in for repairs.

Because these mowers should last longer, we'll be able to go several years between purchases instead of replacing mowers every 2–3 years. That frees up budget for other needs.

The reason for the difference in price is that he had quoted the wrong kit for this mower sending us a completing kit this time and not the splined kit like in the May quote. Then they had reduced the price on the collection system since we got the quote back in May, so those are the two things for the \$200 price difference.

Thank you,

**Clayton Hufford**  
PARKS & REC DIRECTOR



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