



LancerNEXT Project Update: Student Workday Experience

Board of Trustees

September 22, 2026

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CLC VALUES

- Excellence
- Purpose
- Integrity
- Compassion
- Unity
- Inclusion



What is LancerNEXT?

LancerNEXT is CLC’s transformation initiative to modernize the **ERP systems** and processes that support our students, faculty, and staff.

It is a once-in-a-generation opportunity to simplify how we work, improve access to information, and create a more seamless student experience.

PHASE 1

Workday Platform

LIVE • JANUARY 2025

Finance • Payroll • Human Resources • Technology

PHASE 2

Workday Student

PHASED DELIVERY • APRIL–AUGUST 2027

Admissions & Recruiting • Advising • Curriculum • Financial Aid • Student Records • Student Finance

More than a technology replacement

Working with our implementation partner, Alchemy, we are rethinking processes, reducing manual work, improving access to data, and creating a better experience across CLC.



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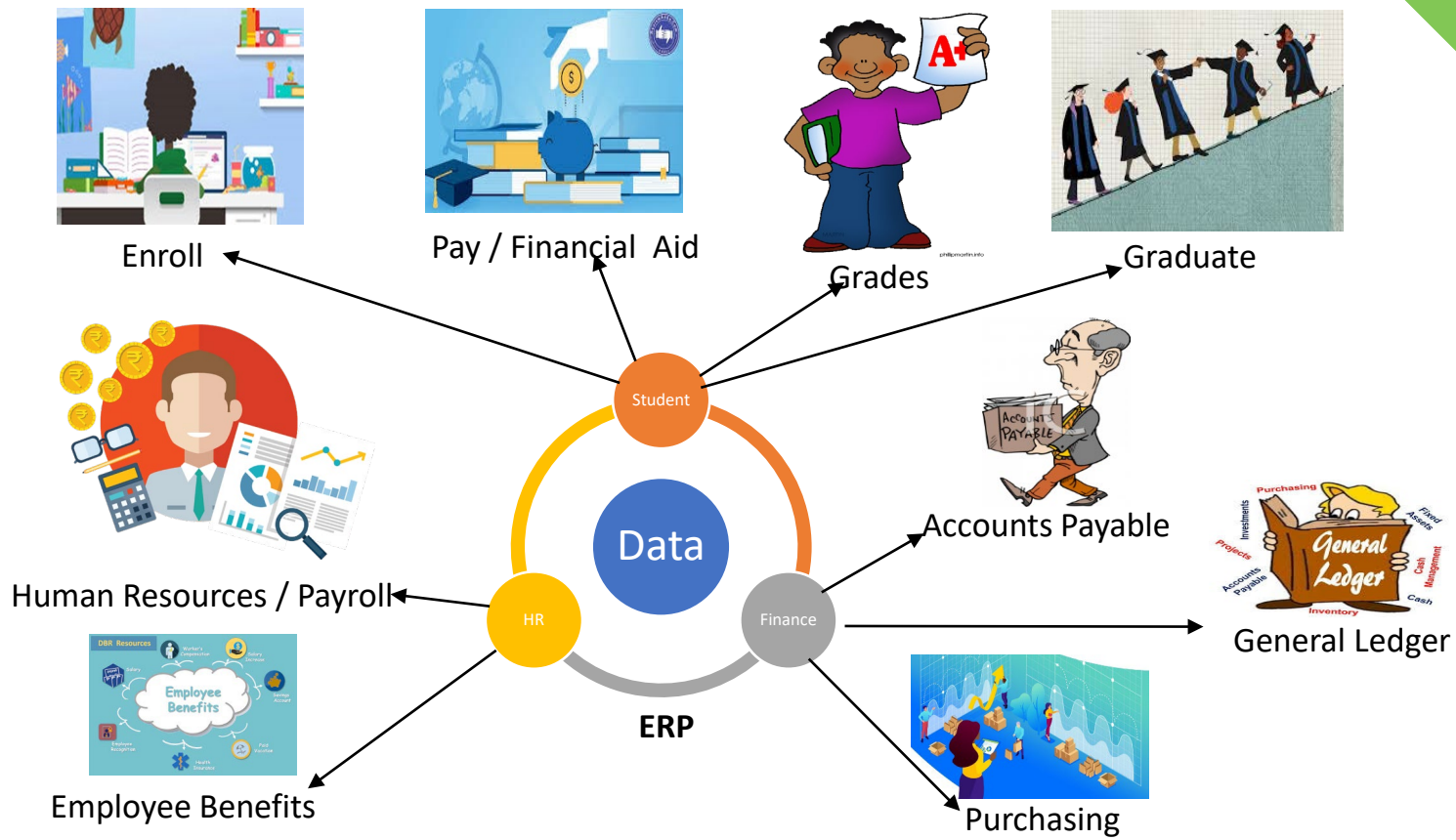
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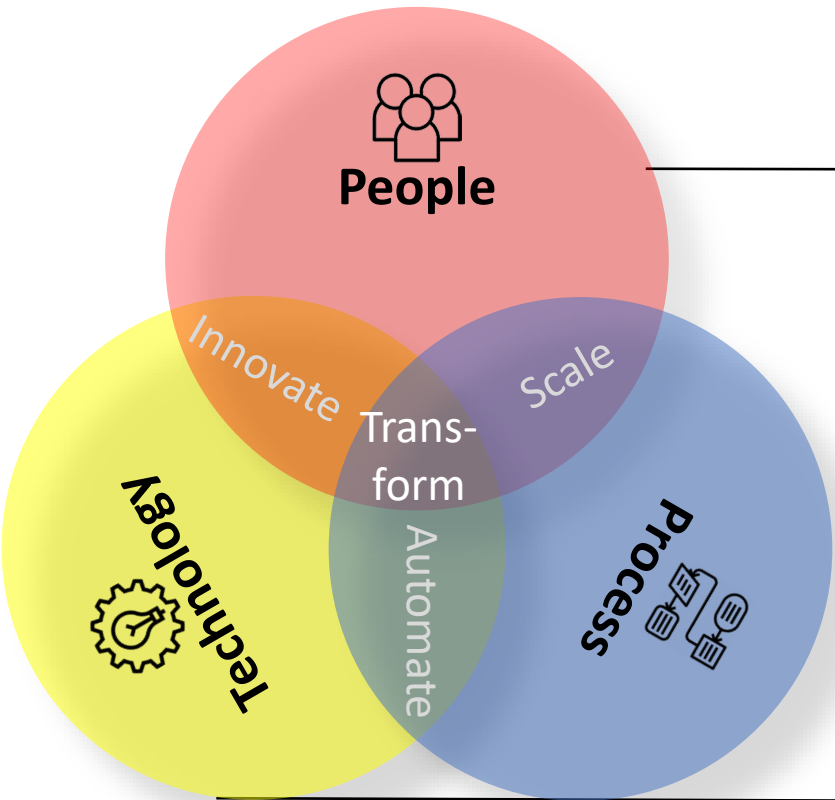
What is an ERP?



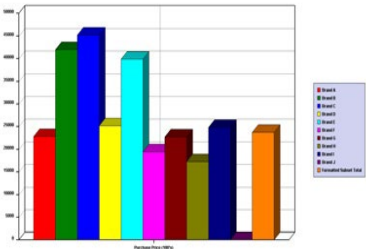
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Why replace CLC's ERP?



Transform lives of students, faculty, and staff



Support CLC Culture of Evidence and Inquiry



Opportunity to refresh the duties of CLC staff, methodologies, and technology



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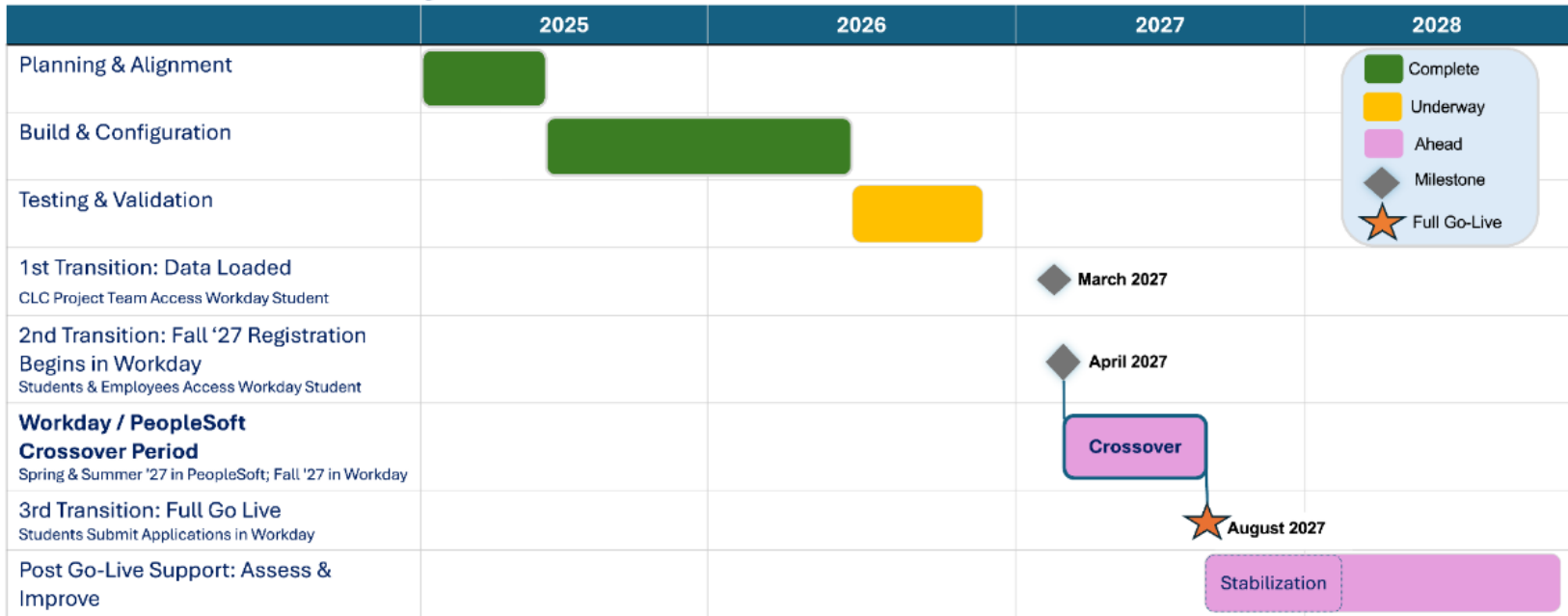
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LancerNEXT: Workday Student Timeline & Transitions



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 March 2027 Foundational information loaded into Workday including Academic Units & Levels, Program of Study, & Academic Calendars. Most of campus will not see changes yet.	 April 2027 Core functionality goes live in Workday including registration, class schedule, Financial Aid, and Student Financials. Students, faculty & staff use Workday for Fall '27 registration & processes.	 Workday / Peoplesoft Crossover Period Workday and Peoplesoft operate side by side. PeopleSoft is used for Spring '27 and Summer '27 processes. Workday is used for Fall '27 processes. Students, faculty & staff use both systems until transition is complete.	 August 2027 Final functionality goes live in Workday including grading, graduation, and end-of-term processing. Student applications process in Workday. Students, faculty & staff use Workday for all processes. PeopleSoft becomes background reference system.	 Post Go-Live: Assess & Improve Initial stabilization period focusing on support to students and employees in the new system. Improvements made to Workday with bi-annual feature releases, optimizations, and day-to-day use in mind.
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Project Status & Spotlight Report



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Metric	Current Status	Trending Status	Comments	Return to Green Action Plan
Scope			Change order for additional reporting hours and integration changes is pending CLC review.	N/A
			Academic Level changes for Dev Ed are now configured and currently being tested.	
Schedule			Worked through timeline updates for Guided Previews and Mock Semester to better align with CLC needs.	N/A
Budget			No concerns in this area, project spend is tracking according to plan.	N/A
Overall Project Health			The project remains on track overall in a Green trending Green status, with some minor concerns around reporting and integrations.	N/A

Workday Wins

More Student Control

- Put more tasks in students' hands

More Clarity and Connection

- Help students know where they are and what comes next

Fewer Barriers and Faster Service

- Remove friction that can slow student progress

A More Personalized Experience

- Recognize students as individuals

A Smarter Way of Working

- Change the way work gets done at CLC



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More Student Control

- Update personal information and other profile details
- Complete onboarding tasks and initiate requests
- Register, swap courses, and utilize waitlists
- View billing and payment plan details in real time
- Submit financial aid documentation and prior academic records directly
- Grant designated access to authorized third parties
- Access key student services via a mobile-friendly experience



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Home



Personal



Student



Saved



All Items

16 items



Search: All Items



Advanced Search

Student Consent to Electronic
Business: Brock Lee (3000024) 07/22/2026 ☆

- Educational
Affairs/Undergraduate (CERT3)
- 01/01/2026 - Active

SAT / ACT Test Scores- official 07/21/2026 ☆
(for: Brock Lee (3000024))

Due: 07/23/2026

Official High School Transcript 07/21/2026 ☆
for Warren Township High

School (for: Brock Lee
(3000024))

Due: 07/23/2026

Official College Transcript for 07/21/2026 ☆
Illinois State University (for:

Brock Lee (3000024))

Due: 07/23/2026



Created: 07/21/2026 | Due: 07/23/2026

Complete Student Action Item

Overview

Name SAT / ACT Test Scores- official

Description **SAT / ACT Test Scores (Optional but Helpful)**
Submitting your SAT or ACT scores may allow you to skip placement testing and register sooner.

Sharing your scores can help:

- Support math and English placement
- Save time during onboarding
- Reduce extra steps

How to send scores:

- SAT: <https://www.collegeboard.org>
- ACT: <https://www.act.org>

Search for College of Lake County and have it sent directly to us. Once we have received these scores this action item will be completed and removed from your inbox.

Status Requested**Action Type** Completed via Integration

More Clarity and Connection

- Centralized application and improved applicant routing
- Onboarding connects students to the actions they need to complete
- Students have clearer visibility into their registration and financial aid eligibility
- Targeted communications deliver relevant next steps
- Degree audit and transfer credit tools help students understand academic progress



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Beau Tox (3000017)

Student

Actions



Email

Summary

Personal

Contact

Academics

Student Financials

Athletics

History

Action Items and Holds

Overview

Current Classes

Plan

Academic History

Academic Progress

External Records

Business and Social Sciences Division/Undergraduate (Business Administration AAS)

Cumulative GPA Including Transfer 4.000

Unused Registrations 2

Business Administration AAS Requirements

Requirements Effective 2 Last Evaluated 09/17/2026 01:11:03 AM GMT-06:00 Central Time (Chicago)

Program Required Credit Hours 1 item



Credit Hours Defined	Credit Hours in Progress	Credit Hours Satisfying	Remaining	Status
61	16	15	Minimum 46 Credit Hour(s)	Not Satisfied

23 items



Requirement	Status	Remaining	Satisfied With			
			Registrations Used	Academic Period	Credit Hours	Grade
Cumulative 2.0 or better GPA	Satisfied					
CLC 120	Satisfied		CLC 120 - College Success Seminar	Fall 2026 (08/17/2026-12/11/2026)	2	A
22BN - ACC 121 or ACC 110	In Progress		ACC 121 - Financial Accounting (In Progress)	Spring 2027 (01/19/2027-05/14/2027)	4	

Fewer Barriers and Faster Service

- Automated workflows route items to the right person or queue
- Transfer credit rules reduce manual evaluation
- Improved waitlist and course swap processes
- Streamlined financial aid notifications of student's action items
- Billing and refund processes move faster with greater automation
- Timely information reduces the need for students to call or email for status updates



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Home



Personal



Student



Financials Overview

Past Due Is \$2,068.21

Due Now

The sum of past and current charges due before or within 30 days

\$2,068.21

This amount includes anticipated payments.

[Make a Payment >](#)

Recent Payments

A list of your most recently received student payments

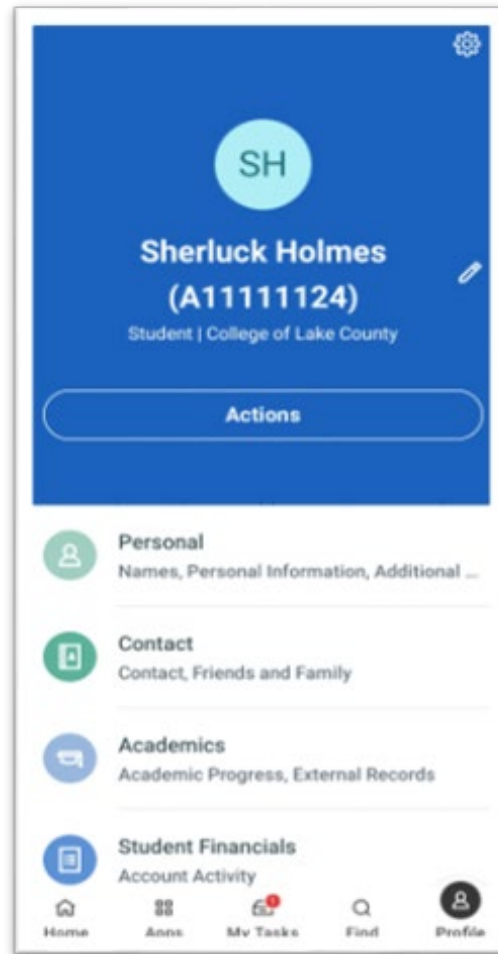
Debit/Credit Card Payment VMD

08/03/2026

\$2,370.00[View Account Activity >](#)

A More Personalized Student Experience

- Preferred names and name pronunciation
- Student-friendly program names and academic period labeling
- Targeted communications based on student attributes
- Support for student pursuit of multiple programs
- Student profile and questionnaire information routes students to appropriate processes and services
- Mobile access to tasks and notifications



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Behind the Scenes: A Smarter Way of Working



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Automate

- Business processes, routing, notifications and data updates reduce repetitive work



Standardize

- Rules, templates, and consistent processes create a more predictable experience across departments



Connect

- Shared data and integrated processes reduce handoffs and give staff better visibility



More capacity to focus on students

Student Involvement in LancerNEXT

*Real Students.
Real Perspectives.
A Stronger LancerNEXT.*



55
students

helped shape LancerNEXT to date



8

interns



23

members of
Student Government
Association



12

focus group
participants



12

student
ambassadors

Areas Covered



Student
pain points



Student
profile



Financial aid and
financial self-service



Transcript
redesign



Billing statement
redesign



Admission website
and form

A few words from Daniel Chapman, CLC Student Intern

Current Program of Study:

Associate in Applied Science in
Computer Information Technology

Completed Programs:

Ethical Hacking Certificate
Cybersecurity Certificate



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Questions?



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