

LJSD Board of Trustees
Technology Report - August 19, 2026
Chad Parson - Instructional Technology Director

Help Desk support requests:

- For the month of July 2026 we have;
 - 80 total support requests from around the District
 - 77 resolved and closed
 - 3 still in progress or yet to get verification back from submitter that resolved

Some projects recently completed or in progress:

- Storage room recently wired with network at TLE so they can use it as an office.
- Completion of Summer School State Reporting via ISEE.
- Fixed another Camera at KTEC that wasn't working so they can now record video without signal loss.
- On-site training for Office Staff in the new version of our Student Information System, Qmlativ.

Some upcoming projects:

- Dialing in Skyward Qmlativ and training staff on the use of the upgraded SIS.
- Continuing to address network, cabling, wireless access point, projector, and classroom technology needs related to construction projects at JBE and LMS.
- Penetration testing by Pentester should be starting sometime in August.

Notes or misc updates:

- The new version of Skyward Student Information System, Qmlativ, went live 8/12.