



Date of Board Meeting: August 18, 2026

Subject: Annual IT Maintenance Contracts

Recommendation: Approve the IT maintenance contracts for Fiscal Year 2027.

Background and Rationale:

The attached schedule summarizes the software, hardware, and system maintenance contracts anticipated for Fiscal Year 2027.

The proposed budget is based on existing maintenance agreements, prior-year expenditures, and projected costs associated with new technology projects and systems approved for implementation during the upcoming fiscal year.

The schedule is intended to provide the Board with a comprehensive overview of the College's anticipated annual information technology maintenance obligations.

Budgetary Implications: \$2,129,461 (FY27 operating budget)

Strategic Priority Alignment:

☐ Student Success	☐ Community Impact
☒ Resource Optimization	☐ Institutional Excellence

Resource Personnel: Amanda Allen, Ed.D., President

Approval:

 07/24/2026

President

Fiscal Year 2027 IT Maintenance Agreements

Vendor	Product/Service	Projected FY27
CMS Solutions	Phone equipment Support	\$ 19,981
GTT	WCJC Phone network	\$ 103,780
Kings III	Elevator Phones	\$ 4,512
LEARN	Internet Service	\$ 96,500
Evisions	Formfusion & Intellicheck	\$ 19,033
Evisions	Argos	\$ 53,410
Instructure	Parchment	\$ 2,575
LIT/Ellucian/TCC	Banner SaaS ERP Essentials (Stu, FA, Fin, HR)	\$ 677,125
LIT/Ellucian/TCC	BDM and LIT fee	\$ 28,448
LIT/Ellucian/TCC	Banner SaaS FM Need Analysis, ILP	\$ 23,275
LIT/Ellucian/TCC	Ellucian Insights Enterprise Extensibility	\$ 29,214
Oracle	mySQL	\$ 4,959
Touchnet	Global Pay, ASAP Services	\$ 91,768
Howard	Rise Vision Media Player	\$ 9,890
Mythics, LLC	Oracle Hardware Support	\$ 11,884
Surety Systems	Hardware Maintenance - HP3000	\$ 9,112
Surety Systems	Data Dump from COBOL	\$ 10,000
Helpdesk AI Chatbot	Helpdesk AI Chatbot	\$ 20,600
ATT	Cell phone for various people	\$ 1,500
ARIN	Initial fee for Autonomous Sys Number	\$ 270
Bitwarden	Password Manager	\$ 1,112
Digicert DNS	SSL certificate	\$ 11,330
EDUCAUSE	Web domain fee	\$ 79
Emergent	Red Hat Linux support	\$ 1,833
journeyEd	Adobe ELA	\$ 27,550
Macrium	Computer imaging software	\$ 715
Modern Campus	Online catalog (implementation and subscription)	\$ 26,989
Modern Campus	Website Subscription Fees	\$ 66,213
QuickLaunch	Provisioning/MFA/FTU, Password manager	\$ 16,409
RockIT	Fortigate Firewall Maintenance	\$ 18,128
Rock IT	Azure cloud server for AD	\$ 1,174
Rock IT	Adhoc consulting hours	\$ 5,000
RockIT	FortiGate Firewall Maintenance	\$ 18,128
RockIT	Azure Cloud Server for AD	\$ 7,231
SHI Government Solutions	Sentinel One security software	\$ 38,286
SHI Government Solution	Microsoft Campus Agreement	\$ 40,529
Solid Border Inc	Barracuda email security software	\$ 31,999
Rock IT - Datto	Cloud backup for BCDR For FY 26 - Possibly replace Unitrends	\$ 37,594
Rock IT - Meraki	Enterprise Wireless AP Maintenance	\$ 56,772
M&A Technology	Payroll printer maintenance	\$ 1,005
CDWG	One-off laptops, pcs, hardware for various departments	\$ 61,800
Dell Inc.	Hardware Refresh 150 annually (500 previously)	\$ 220,641
Dell Inc.	Domain Server maintenance	\$ 22,660
Total Product/Service Costs		\$ 1,931,013

Vendor	Consulting Service	Projected FY27
RockIT	Network Administration	\$ 68,000
Tandem Cyber	Cybersecurity Strategy + Operations	\$ 130,448
Total Consulting Costs		\$ 198,448

TOTAL	\$ 2,129,461
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