

Johnson Controls Inc.  
4000 W Dimond Blvd.  
Anchorage, Alaska, 99502  
(866) 656-8526 24/7 Service Dispatch



Craig City School Dist.  
Attn: Daniel Nelson

Daniel,

The following is a brief synopsis of my visit to your facility the week of 08/05/24

- Server IP address was updated.
  - Site engine not reporting to server.
  - Requiring the SNE to be updated as well to reestablish communication.
  - PVT annual scan required update to maintain scan schedule.
- PVT Scan revealed that 3 items on site were given the same device address.
  - Updated CVM-37 to device address 101037.
  - Updated MAU-1 to device address 101015.
- AHU-05 prefilter in alarm.
  - Replaced filter elements and cleared the alarm.
- ZNT-SP set lower than acceptable range.
  - I verified the point was not needed and removed it.
  - During the process of troubleshooting this issue I found that the thermostat had a loose wire.
    - ◆ Tightened the wiring back down and verified it was reporting correctly.
- Found 8 total Baseboard heating valves that were behaving incorrectly in rooms 114, 116, 135, 133, 131, 130, 120.
  - I was able to get the issues in rooms 120, 133, 114 and 116 resolved.
  - Rooms 130, 131, 132, 135 will require further observation, the controls have been verified to be functioning correctly so further trouble would likely indicate an issue with the valve body itself.
- Performed Database back up.
  - Created a new database back up and placed it in the DB export folder on the admin desktop as well as took a copy to store in the JCI customer database for safe keeping.

If you have any questions, feel free to contact me. If there is anything on this list you'd like me to take a look at please highlight the item and send me the list back and I will look into it on the next PSA visit.

Thank you,

Joseph R. Tannehill  
Johnson Controls Inc.  
Cell - (907) 205-9307  
Joseph.r.tannehill@jci.com